

CAMBRIDGE 105 FM RADIO LIMITED - LISTENER COMPLAINT FORM

All program content on this station (music, news, talk, advertisements, etc) is regulated by the *Ofcom Broadcasting Code (Code)*. The Code also provide a complaints process through which any listener can make an official written complaint to a station if he or she reasonably feels that the station has broadcast a program which breaches the Code.

On receiving a valid complaint, Cambridge 105 must resolve the complaint by writing back to the complainant at the address supplied. A complainant that's not satisfied with that response is entitled to refer the matter to *Office of Communications (OFCOM)*.

You may use this form only if you wish to make a complaint to this station if you consider that a program we broadcast has breached the Code.

For a copy of the Code, visit <http://stakeholders.ofcom.org.uk/broadcasting/>

You must provide the information below so that we can efficiently process your complaint.

A. PERSONAL INFORMATION

Title (e.g. Mr/Mrs)	<input type="text"/>	Surname	<input type="text"/>
Given Names	<input type="text"/>		
Address	<input type="text"/>		
County	<input type="text"/>	Post Code	<input type="text"/>
Phone: (optional)	<input type="text"/>	Email (optional)	<input type="text"/>

*You must provide the information below so that we can carry out our internal investigations to identify the program complained about. **Your complaint cannot be made more than 30 days after the broadcast.***

B. COMPLAINT INFORMATION

Name of Station	<input type="text" value="Cambridge 105"/>	Listening Area	<input type="text"/>
Name of Program	<input type="text"/>		
Time of Broadcast	<input type="text"/>	Date of Broadcast	<input type="text"/>
Complaint Issue	<input type="text"/>		

Please provide a summary of your complaint.

C. SUMMARY OF COMPLAINT

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Please sign the form and send it to this station using the contact details below

Signature

Date

Please send the completed form to : Board of Directors, Cambridge 105, Unit 9A, 23-25 Gwydir Street, Cambridge, CB1 2LG